



WSAA Cancellation and Refund Policy

Attendee, Additional Exhibitor and Additional Sponsor Tickets - Fully refundable if requests are received in writing at info@westernstatesacquirers.org no later than September 1st, 2026. After the deadline refunds will not be issued and not applicable for carry over to the following year's events.

Exhibitors and Roaming Exhibitors – Exhibitor fees are fully refundable if requests are received in writing at info@westernstatesacquirers.org no later than August 26th, 2026, and is subject to a \$150 processing fee. If a request to cancel is received after August 26th, 2026, the Exhibitor or Roaming Exhibitor tickets are non-refundable but your payment balance will be carried over to the following conference year. The payment balance will be carried over for one (1) conference year only and if not used will be forfeit.

Sponsorships – Sponsorship fees are non-refundable due to WSAA's fundraising requirements, commitment to focusing on strategic sponsorships that incent networking, conference "buzz", and excitement and therefore also require full purchase or minimum deposits (when warranted) once sponsorship is secured. However, should you need to cancel, WSAA will make every effort to apply a portion of your sponsorship dollars to the following year's conference. In the event any amount is applied to the following year's conference, it will be carried over for one (1) conference year only and if not used will be forfeit. Sponsors should use every commercial means available to notify WSAA as early as possible prior to the show.

"No Show" All Registrants – Tickets that are unused due to a "no-show" for all levels of attendance, Attendee, Exhibitor, Sponsor, Additional Exhibitor, Additional Sponsor, or Golf, are all non-refundable.

Golf Tournament – Golf tournament tickets and associated item such as club rentals are fully refundable if requests are received in writing at golf@westernstatesacquirers.org no later than August 26th, 2026. After the deadline refunds will not be issued and fees are not applicable for carry over to the following year's events.